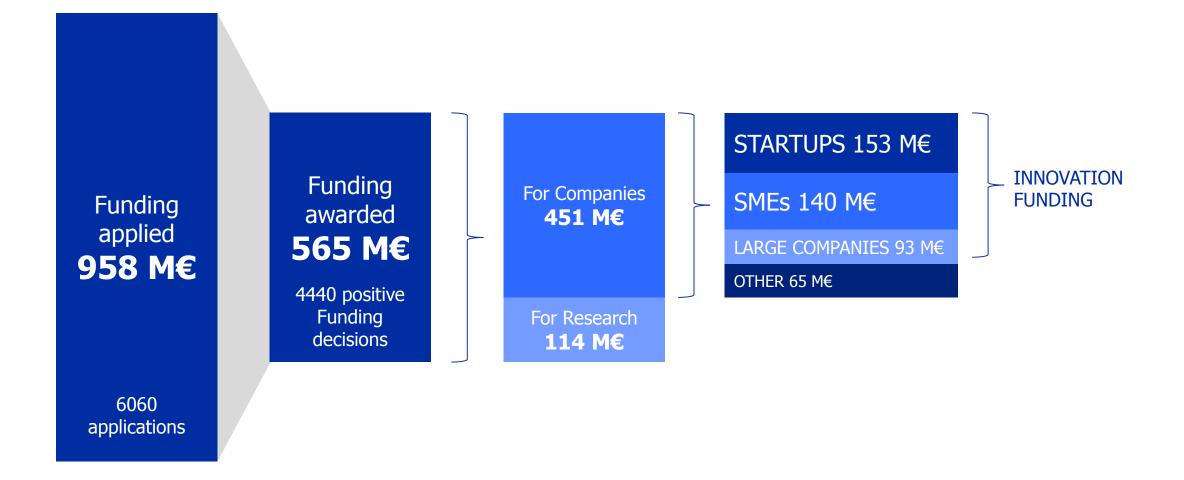
BUSINESS FINLAND

Business Finland

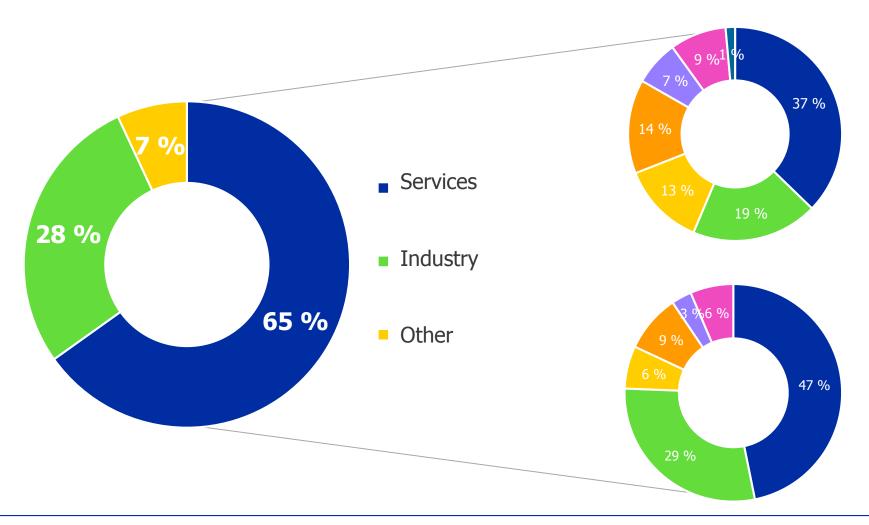
Results and Impact 2018

Funding Total 2018





Allocation of funding by sector



Services

- Software and data Processing
- Other services
- Architecture, engineering and technical services
- R&D
- Wholesale and retail

Industry

- Mechanical engineering
- Electronics
- Forest industry
- Chemical industry
- Construction



BUSINESS **FINLAND A look at some of the results**

Projects completed in 2018 generated...



New products, services or other innovations



Patents or patent applications

816

Theses

SMEs funded by Business Finland boast impressive growth figures*:

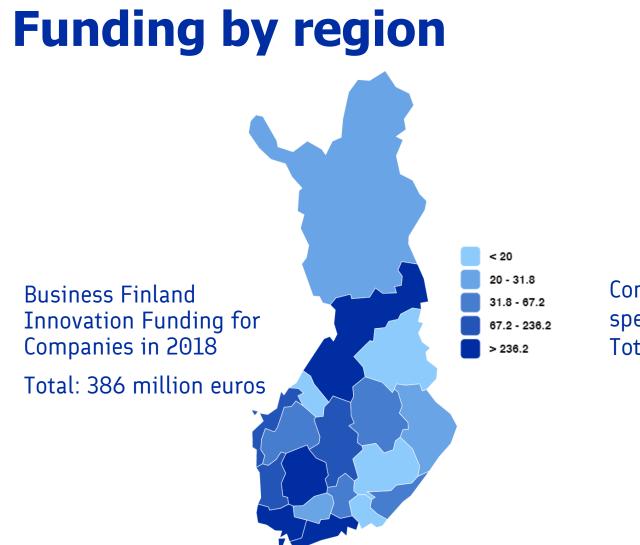
Our client SMEs estimate that the 2018 projects will generate 8.8 billion euros in turnover and 6.9 billion euros in exports.

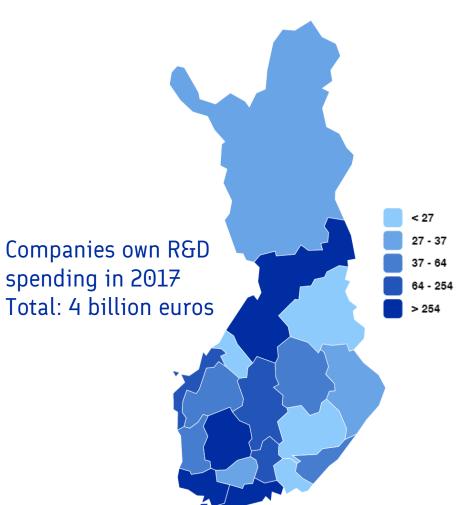
BUSINESS FINLAND 20 % increase in turnover

24 %

22 % increase in value added

accumulated growth in 2014-2017







Customer Feedback from 2018

Customers who received funding:

- Overall service quality: 4,3 (scale 1-5)
- Clients' NPS +66

BUSINESS FINLAND

• Number of respondents: **1350**

Global Network

- Contacts and matchmaking **4,42**
- Market entry advice **4,16**
- Market information & opportunities **4,06**
- Local support & Assistance **4,44**
- NPS **+58**

2018 Events in Finland

- 43 activities, where customer satisfaction was measured
- 3031 participants
- Overall score **4,10**

2018 Ecosystem activities

- **Digi**: 46 activities, score **4,30**
- Bio & Cleantech: 110/ 4,30
- Health: 40 /4,20, willingness to recommend 8,40 (scale 1-10)
- Consumer: 113 / 4,20, willingness to recommend 8,60



Delegations:

- 41 trade promotion trips to 57 cities, in 29 countries.
- Overall score **4,10**.
- Score measuring willingness to recommend: **8,5** (scale 1-10).
- **Team Finland visits** (54) feedback from companies **4,10**.



INVEST IN FINLAND

Investments in Finland

- The 4300 foreign companies operating in Finland employ 255,000 people - representing 17.5 % of all private sector staff in Finland.
- In 2012-2017, foreign client companies of Invest in Finland paid € 185 million in corporate taxes and € 436 million in income taxes.

INVEST-IN RESULTS 2018

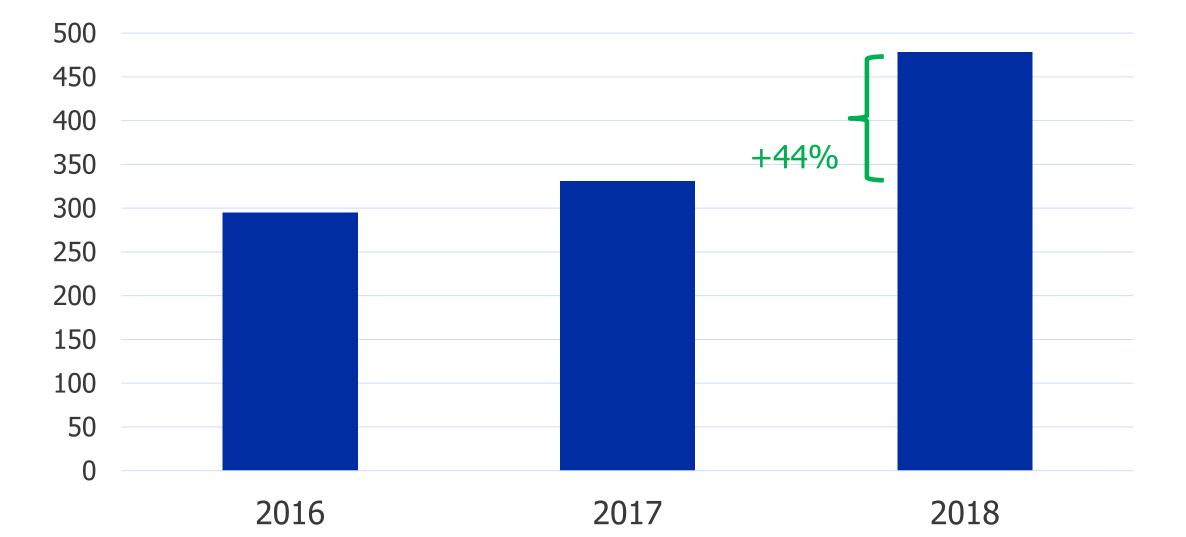
Investments (Million)	478
New jobs	1180
New customer contacts	984
Company visits to Finland	108

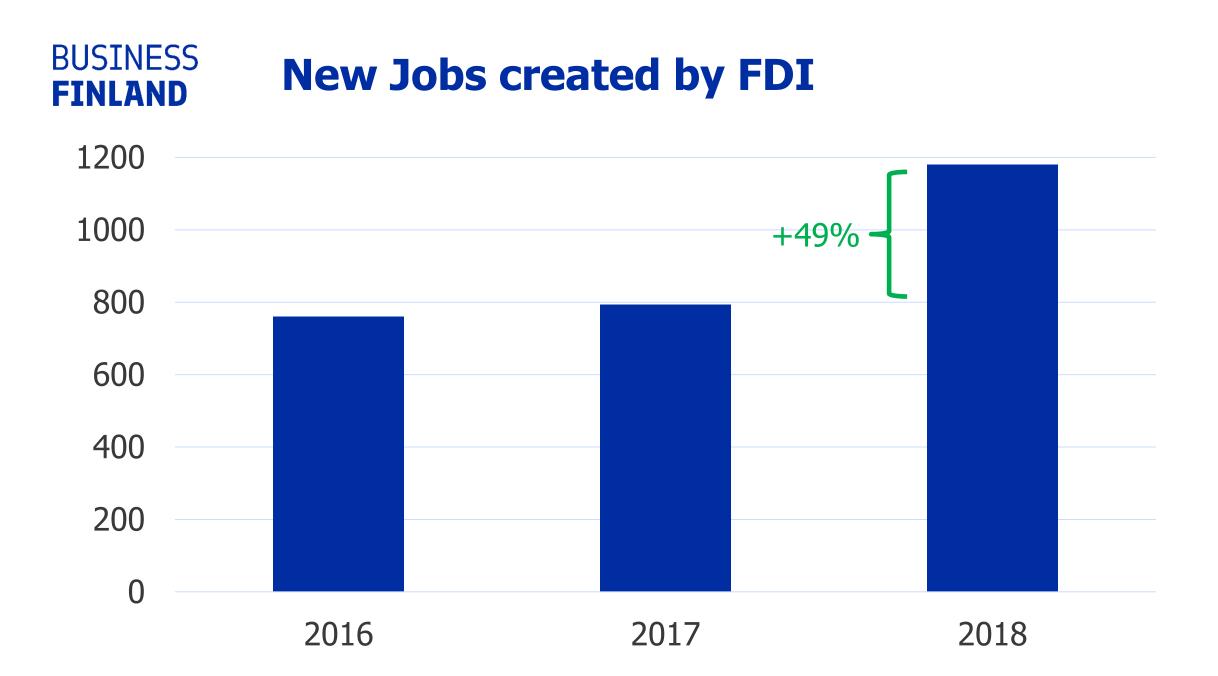
IMPACTS:

- Tax revenues
- Jobs
- Acquisitions from Finnish companies
- Information and Knowledge sharing
- The size of the market is growing
- Investments attract other companies to Finland

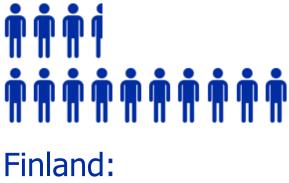


BUSINESS FINLAND Investments in Finland (€)





Publicly Funded Export Promotion Resources in Finland and Sweden:



134 employees abroad



